



How We Monitor and Filter Web Access at School Policy

**Updated: September 2024
Next Review: September 2025**

onGuard+

Identify Students at Risk in Real Time

AI-Detected, Human-Verified Digital Safeguarding

onGuard+ is Netsweeper's dedicated Safety Monitoring Service, developed to provide real-time, proactive digital safeguarding to schools and Multi-Academy Trusts. All device activity is monitored by advanced AI technology, flagging potential risks to student safety and well-being such as self-harm, suicide, and cyberbullying. Get the support you need through onGuard+ dedicated monitoring service. Designed to enhance your protection by adding an additional layer of security - you can focus on the students in your care, while our team of highly skilled safeGuard Specialists monitor alerts and notify you should any potential threat arise, allowing you to take appropriate action.



Real-Time Dashboard

Priority Events Screen

“ With onGuard+ human review, we can now focus our energy on real issues and not chasing false positives... a great relief for our staff! ”

Jim Fessey, Co-op Academy



Total Visibility on All Apps

Get the full picture of potential risks to student well-being. onGuard+ scans all internet content, desktop content, and user-submitted data in real-time, providing total visibility both online and offline. Active system monitoring, including Optical Character Recognition (OCR), delivers a screenshot of the possible threat for review by our safeGuard Specialists.



AI-Detected, Human Verified

Extensive AI technology and human review work in synergy to evaluate all device activity providing timely and accurate alerts that may go un-noticed by completely human moderated solutions. Our in-house team of highly-trained and experienced safeGuard Specialists offer peace of mind, that if an incident should arise, you will be alerted for immediate action.



Case Tracking and Alerts

Priorities are auto assigned to all events for easy case tracking within the onGuard+ interface enabling efficient review by our safeGuard Specialists. Each event can be escalated, resolved, or dismissed after evaluation. Alerts that are flagged as high-risk to student security or well-being prompt immediate notification to designated school personnel and/or law enforcement.

How onGuard+ Digital Safeguarding Works



Active Monitoring

Scans student interactions to detect potential risk activity, auto-assigning categories and priorities to each captured event.



Case Management

Each case status is escalated, resolved, or dismissed as it's evaluated in an interface that promotes seamless tracking and reporting.



Targeted Alerts

Priority policies flag events that are time-sensitive or high-risk, sending Alert notifications and providing opportunity for early intervention or follow up.



Human Oversight

Our safeGuard Specialists provide schools with human review and management for identifying potential threats to student security and well-being.

onGuard+

Key Features



Managed Service

Get the support you need with our team of skilled safeGuard Specialists who monitor, evaluate, and manage all activity on behalf of your school.



Proactive Monitoring

Auto-moderated user activity alerts any potential risks in real time, allowing schools to stay one step ahead when safeguarding their students.



Priority Alerting

Potential threat activity is prioritized for easy review by our specialists, with high-risk events reported to designated school personnel for intervention.



Event Reporting

Quick, easy reporting is viewed clearly from the simple but intuitive onGuard+ dashboard — enabling fast evaluations of any event.



Customizable Control

Role-based access provides unique levels of control and security for every system user, including DSLs, safeGuard Specialists, and IT.



Multi-Tenancy

Flexible architecture allows for service to multiple locations from one instance, reducing infrastructure costs and management time.

onGuard+ Dedicated Safeguarding Service

With the ever-changing online world, stay on-top of student safety with Netsweeper's dedicated safeguarding service onGuard+. Having a highly trained, full-time team of safeGuard specialists in the UK who can evaluate all events that may compromise the well-being or security of your students is our #1 priority. Our Specialists work seamlessly in tandem with our advanced AI-technology to monitor all user activity effectively and efficiently.

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